

## **CAR RENTAL TERMS AND CONDITIONS**

These terms and conditions are important to be understood by the client as they provide crucial Information about the booking and your rental agreement, including required necessary Documents to have when heading to the pickup of the vehicle. Customer's signature on the Rental Agreement means that the Renter confirms and accepts that he/she has read these Terms and Conditions, which are inseparable with the Rental Agreement.

### ***Requirements to rent***

Vehicles can be rented to individuals or companies. The individual rental is currently not available for now and international renters must know that a driver will be provided for the rental period. Only companies can benefit from rental free of our Driver since they rent at special conditions and sign a master agreement. The rental by private Individuals is assured inclusive of a driver.

In order to pick up a car, the renter must provide a valid Identification document or valid passport and The bank card used for payment of the rental amount and fuel security fee. The individual picking a car On behalf of a company must bring a copy of the master agreement under the name of the company and

Provide a qualifying driving license.

### **Booking process**

For the sake of better coordination of operations, every trip must be subject to a booking. The booking Is made online and explain the renter engagement of hiring a vehicle from DR and the details there Attached. Type of car, period of rental, desired pick up location, rental amount, etc. are detailed in the Booking. No vehicle will be given to client without an initial payment, payment should be done before taking the vehicle.

### **Terms and Delivery**

The client is free to book a car for the length of his stay. At the end of the rental period, the client is Required to drop the car at the delivery office or at a different location. There will be Renting additional costs for renting with a vehicle outside the city where we operate, to know about the prices, contact [info@didarental.com](mailto:info@didarental.com)

If the client wants the car to be picked up by a driver at another location (hotel, home, etc.) then the Delivery office, there will be an additional fee for that.

As the car will always be rented with a full tank of petrol/fuel, the renter is required to drop the car Refueled at full tank. If the renter did not refuel the car, the number of liters refueled will be charged to

The renter at DR tariff. A close-up is done when the client drops the rented car and clear all related expenses.

In case the Client chooses to extend the rental period, he will call DR office which will perform the Extension if the payment can go through electronically. In case the payment cannot be performed Electronically, the renter must go through the office to settle the payment before the extension period Can be granted.

The renter is required to check the vehicle conditions before pickup. Where an incident occurs during The rental period, the renter has the obligation to report to DR office. If the rental is granted without DR Driver, the repairing costs will be charged to the renter after the garage quotation.

Where the vehicle must travel outside the city, all taxes and tools are supported by the renter. If renting With DR driver, the travel costs for the driver are supported by the renter (accommodation, food, etc.). When the rental includes the driver, the working time of 10 hours is restricted. If the renter wants to Extend the use of the driver, he is required to pay an extra hour fee equivalent to USD10. This fee is Doubled after 21:00.

The rented vehicle can be parked to the renter premises if the security conditions are met. If not, the Vehicle is to be parked at DR offices.

1.2. In case the rental vehicle is to be returned earlier than the agreed time, the client has to inform DR Office 24 hours prior to the car drop. The rental time is running from the pickup time on a day to one Hour before the same time the following day. A day started is invoiced in full.

1.3. A renter hiring a vehicle for an entire month will beneficiate of a special monthly rate. That rate is Not breakable if the rental is suspended before the end of the month. If that happens, the renter will be Charged in accordance with the normal daily rate of the vehicle category proportionally to the number Of days spent with the vehicle. A day started is invoiced as a full day.

### **Driving Restrictions**

DIDARENTAL customers are only allowed to operate within the zone or city stated in the booking and Rental contract. If the renter would like to be travelling with the vehicle outside the designated city, There will be additional charges.

Vehicles should be booked a minimum of 6 hours before the rental starts.

## **RENTAL PRICES AND PAYMENT**

The payment for the rental shall be made when the rental vehicle is picked up or at the time of the Booking made by electronic means, and may be paid in cash, bank deposit or mobile money there will Be a fee for additional services. In case of specific master Agreement, different price and payment terms May be agreed upon by the parties.

N.B: For companies wanting to rent for long term (more than a month) need to pay a caution of \$150.

## **Personal Data**

By signing the Rental Agreement, the Renter acknowledges and accepts that he/she knows that DIDARENTAL may use his/her personal data according to DIDARENTAL needs that include statistical Analysis, credit check and protection of the DIDARENTAL property. If the Renter breaches the Rental Agreement clauses or state law upon legal bodies' request, DIDARENTAL has the right to share the Available information publically and forward it to third parties.

Thank you for renting with us.